

OWNER SATISFACTION

Your satisfaction and goodwill are important to your dealer and to us. Normally, any problems with the operation of your vehicle will be handled by your dealer's Service Department. Sometimes, however, despite the best intentions of all concerned, misunderstandings can occur. If your problem has not been handled to your satisfaction, we suggest you take the following action:

- * Discuss your problem with a member of dealership management. Often complaints can be quickly resolved at that level. If the problem has already been reviewed with the Service Manager, contact the owner of the dealership or the General Manager.
- * If your problem still has not been resolved to your satisfaction, contact the Motorcycle Customer Service Department, AMERICAN HONDA MOTOR CO., INC. 100 West Alondra Boulevard, Gardena, California 90247 (213) 327-8280, and provide them with:
 - Your name, address and telephone number
 - Vehicle frame number
 - Dealer's name and location
 - Vehicle delivery date
 - Nature of problem

After reviewing all the facts involved, you will be advised of what action can be taken.

Please bear in mind that your problem will likely be resolved in the dealership, using the dealer's facilities, equipment and personnel. So it is very important that your initial contact be with the dealer.

Your purchase of a Honda product is greatly appreciated by both your dealer and American Honda Motor Co., Inc. We want to assist you in every way possible to assure your complete satisfaction with your purchase.